



Instructions on Signing-Up for a Maple Rock Dog Park Member Subscription

EXISTING Petite Paws Pet Hotel Customers (have used our facility in the past 12 months)

1. Log In to the Customer Portal (https://petitepaws.gingrapp.com/front_end/login/email)
2. On Top Left Corner of Page select the “My Account” Drop Down Menu
3. Scroll Down and select “Purchase Packages & Retail”
4. On Top Left of Page select “Subscriptions”
5. Choose “Package Subscription” (Packages are set by the number of family dogs that will be using the Park. Please select which package would apply.)
6. Complete Purchase of Package Subscription
 - a. Start Date - Please enter the date you purchase the package
 - b. End Date - Please leave blank. If you wish to cancel just call our office and we will take care of that for you.
 - c. Once completed select “Add Subscription”
 - d. You will be prompted to to confirm
7. Confirm you pet(s) vaccine records are current. (You can look at this by going to My Account - View Pets - Select/View Pet - Immunizations will show on the right hand side.)
 - a. Please note that you will be responsible for uploading new vaccine records if your pet is not current. You will need to call your veterinarian to receive that information.
8. Sign Maple Rock Dog Park Agreements (click on “My Account” - Select Agreements - View MRDP Agreement - Scroll down to bottom and sign)
9. Once you have completed all the above you will need to call or visit our Petite Paws Pet Hotel office so that one of our office managers can verify all information is correct. Once they verify, you will be given a gate code that will allow you unlimited park access during operational hours and while you are an active MRDP member. Let the FUN BEGIN & WELCOME TO MAPLE ROCK DOG PARK!
 - a. If you are only purchasing a Day Pass you will need to complete that purchase through our Petite Paws Pet Hotel Office. Once completed and all vaccines and agreements are verified you will be let into the park.

If you experience any trouble you may call our office (**318-251-3480**) during operating hours (**7:00-11:00am & 2:00-6:00pm**) and one of our Office Managers can take care of setting this up for you over the phone.

NEW Customers of Petite Paws Pet Hotel (have never used Petite Paws Pet Hotel for any service)

1. Go to our Customer Portal and Create an Account
(https://petitepaws.gingrapp.com/front_end/new_customer)
2. Please make sure you complete all steps for New Customer Information and each pet that will want access to MRDP.
3. Once your account has been created and you are logged into the Customer Portal select the “My Account” Drop Down Menu
4. Scroll Down and select “Purchase Packages & Retail”
5. On Top Left of Page select “Subscriptions”
6. Choose “Package Subscription” (Packages are set by the number of family dogs that will be using the Park. Please select which package would apply.)
7. Complete Purchase of Package Subscription
 - a. Start Date - Please enter the date you purchase the package
 - b. End Date - Please leave blank. If you wish to cancel just call our office and we will take care of that for you.
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9. Sign Maple Rock Dog Park Agreements (click on “My Account” - Select Agreements - View MRDP Agreement - Scroll down to bottom and sign)
10. Once you have completed all the above steps you will need to call or visit our Petite Paws Pet Hotel office so that one of our office managers can verify all information is correct. Once they verify, you will be given a gate code that will allow you unlimited park access during operational hours and while you are an active MRDP member. Let the FUN BEGIN & WELCOME TO MAPLE ROCK DOG PARK!
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This agreement must be signed in order to be given access to the Dog Park. Please log in to your Customer Portal and follow the below instructions to sign the MRDP Agreement.

Click on "My Account" - Select Agreements - View MRDP Agreement - Scroll down to bottom and sign

Maple Rock Dog Park: Rules & Regulations

Park Usage

1. All guests who enter must be active members of MRDP and have current vaccine records on file with [Petite Paws Pet Hotel](#) .
2. Dog owners/handlers must never use their gate code to allow another dog owner/handler into the Dog Park. Failure to abide by this rule will result in loss of Dog Park privileges.
3. No refunds will be given. (This policy will be strictly enforced.)
4. All dogs must be leashed until safely inside the Dog Park and returned to a leash prior to exiting the Dog Park. Owners/handlers must have one (1) leash per dog at all times.
5. Dog owners/handlers must remain in the fenced area while their dogs are using the Dog Park and must be in view of their dogs with voice control at all times. Owners/handlers should never leave dog(s) unattended.
6. Dog owners/handlers must be age 16 or older to be allowed in the Dog Park area.
7. Children accompanying dog owners/handlers must be strictly supervised by an adult. Children under the age of 8 are not allowed inside the dog park. Spectators should remain outside the fenced area.
8. Dog owners/handlers must pick up after their dog(s) and use proper disposal containers provided. Failure to do so will result in loss of Dog Park privileges.
9. While small, bite-sized training treats are permitted, food in bowls, long-lasting chews, or glass containers are not permitted.
10. Smoking and eating are not allowed inside the Dog Park.
11. Alcoholic beverages are not allowed on the premises.

12. Each adult owner/handler may have a maximum of two (2) dogs at a time inside the Dog Park. A family that has at least (2) owner/handlers on site may have a total of four (4) dogs at a time inside the park.
13. Puppies less than four (4) months old/16 weeks old are not permitted inside the Dog Park.
14. Shoes must be worn at all times while inside the Dog Park.

Health

15. All park guests must show proof of current vaccines. These vaccines must include: Bordetella, DHAPP, Leptospirosis, Rabies
16. Aggressive dogs and female dogs in heat are not allowed inside the Dog Park. Owners/handlers must immediately leash and remove dogs from the Dog Park at the first sign of aggression, hostility, or combative behavior.
17. Sick or injured dogs are not allowed inside the Dog Park. Owners/ handlers of dogs with a known sickness/injury or displaying sick or injured behavior will be required to remove their dog(s) immediately from the Dog Park.
18. Choke, spike, pinch, prong collars are not allowed inside the Dog Park.

Recreation

19. Splash Pad and other equipment is for dog use only and is not attended for human recreational use.
20. No digging. If your dog digs within the Dog Park you must notify PPPH Staff immediately to ensure the area is restored to a safe condition.
21. Recreational bicycles, tricycles, big-wheels, wagons, roller-blades, skateboards, and the like are not permitted inside the Dog Park.
22. The off-leash dog area (fenced area) is for dogs, their owners/ handlers, and those children accompanying them. No other use is allowed. These areas are designated for recreational canine activities. It is not intended for any other purpose.
23. All dogs that use the Nature Trail must be on leash at all times.
24. All hikers should be considerate of other guests utilizing the Nature Trail. Please stay to the right when passing another hiker.

Liabilities

25. The owner(s) of a dog agree(s) that, by using the Dog Park, he/she is solely responsible and liable for the actions of his/her dog(s) and his/her dog's handler and are assuming the full risk of any injuries, damages, and/or losses connected with or associated with his/her dog's use of the Dog Park. If your dog inflicts an injury, you (or your dog's handler in your absence) must give your name and telephone number to the other dog owner/handler before leaving the Dog Park.

26. PPPH/MRDP is not liable or responsible for any injuries, damages or losses of any personal property including owner pet(s).
27. No attendant will be on duty; the use of the Dog Park is unsupervised and self-directed. However, MRDP is monitored by security cameras. If general assistance is needed, please call Petite Paws Pet Hotel at 318-251-3480. If immediate or life threatening assistance is needed, please call 911.
28. All dogs and owners/handlers use the Dog Park at their own risk.
29. No freezes or transfers of memberships.
30. As deemed necessary to facilitate a safe environment, Petite Paws Pet Hotel staff reserve the right to implement/enforce additional Dog Park rules.
31. Petite Paws Pet Hotel staff reserve the right to ask to see members' identification.
32. Dog owners/handlers who fail to abide by rules and regulations are subject to loss of Dog Park privileges.